



# Email Protection Overview

The Ministry of Education has partnered with cybersecurity provider Proofpoint, a global leader in email security, to provide schools with a greater level of protection. N4L is supporting the Ministry to deliver Email Protection to all eligible schools and kura.

## What are the benefits of inbound Email Protection?

- ✓ There's **no cost** to the school, as it's fully funded by the Ministry of Education
- ✓ **Proactive blocking** of Business Email Compromise scams, phishing attacks, ransomware and advanced malware before it reaches a school's inbox
- ✓ **It will complement** a school's existing Microsoft or Google email service
- ✓ We'll be able to **respond to email-related incidents more quickly** and efficiently in future

## How does Email Protection differ from what Google or Microsoft currently offer schools?

Email Protection will complement your existing Microsoft or Google email service by adding advanced threat protection that may not be present on regular email services. It also provides greater visibility, reporting and centralised control, so N4L and the Ministry can effectively respond to threats both on an individual school basis and at scale where needed.

## Which schools are eligible to get Email Protection?

This service is available to all state and state integrated schools and kura with Office 365 or Google Workspace. If a school has an on-premise email service, they will need to discuss the set up of Email Protection with N4L.

## How do schools get Email Protection?

1. N4L has sent all eligible schools an Agreement to Proceed (ATP) form.
2. Schools complete the ATP, giving permission to N4L to implement the service. They will also be asked to confirm their IT provider's contact details (if they have one).
3. N4L will contact the school's nominated IT provider and provide instructions to implement Email Protection to the school's existing email service.
4. N4L will schedule a date for implementation with the school and the nominated IT provider, and will ensure an N4L engineer is available should there be any challenges.
5. Once the implementation has been completed, N4L will send a communication to the school advising them of the changes that they can expect to see.

## What's required to transition to the new platform?

- + Configuration changes to a school's DNS records that manage email.
- + Configuration changes to a school's Microsoft Office 365 or Google Workspace to accommodate the effective relay of email.

Please contact us on [support@n4l.co.nz](mailto:support@n4l.co.nz) or **0800 LEARNING** Monday – Friday, 8am to 5pm for more information. You can also check out our [FAQs](#), which you may find helpful.

