



# New principal onboarding checklist

## Do it now

*Within your first 14 days*

## Understand networking

*Within your first 30 days*

## Understand security

*Within your first 60 days*

## Understand our support

*Within your first 90 days*

## If you want more information

*Following your first 90 days*

## Should do

- Register for [Support Hub](#) and [MyN4L](#)
- Find out [how](#) and when to contact us

- Explore how our [Connect](#) offering keeps your school connected and more secure
- Know where to look for our [alerts](#)
- Check our [flyer](#) to see who to get in touch with, and when

- Explore how our [Protect](#) offering helps keep you and your ākonga safer online
- Check our [flyer](#) to see who to get in touch with, and when

- Explore our [Support](#) offering, to see how you can benefit from our helpful resources and tools

- Check out our [customer stories](#), [blog](#) articles and [press](#) releases
- Follow us on [Facebook](#) and [LinkedIn](#) to stay updated on the latest news and published resources

## Could do

- Connect with your School Relationship Manager
- Review your school's N4L products, their benefits or any gaps for your school

- Understand how Managed Network works and what support you can get for your [school's network equipment and Wi-Fi](#)

- Understand our [baseline level of online protection](#)
- Find out more about [Security Services](#) and [Email Protection](#)
- Explore [security resources](#)

- Read about other services we offer including the benefits of [MyN4L](#) self-service platform and how you can use it

- Check out some useful [insights](#)
- Talk to us at industry events
- Other things worth knowing: our partners such as our [Panel members](#), Netsafe [support resources](#) for schools and our [privacy statement](#).



If you have any questions, call our friendly Customer Support team on 0800 532 764, Monday – Friday, 8am to 5pm or email [support@n4l.co.nz](mailto:support@n4l.co.nz).